

2020 SCANDINAVIA & ICELAND TOUR

Discover the Denmark, Norway, Sweden & Iceland— Fully escorted from Australia
22 Days from \$12,800 Single Supplement \$2,300
Deposit \$2,500 Departs 15 October 2020

ITINERARY

Day 1 - BRISBANE - LONDON. Transfer from your home to Brisbane airport for your flight to London.

Day 2 - LONDON. On arrival in London transfer to the airport hotel for an overnight stay before departing to Copenhagen in the morning.

Day 3 - COPENHAGEN. We will be met at the airport by an English-speaking guide and transfer to the hotel. Day at leisure until the welcome dinner at hotel. Overnight Copenhagen. (B/D)

Day 4 - COPENHAGEN – Enjoy a morning Guided Tour of Copenhagen – where you will see City Hall Square, Tivoli Gardens, New Carlsberg Glyptothek, National Museum, Old Stock Museum, Naval Church, Christiansburg Palace, and the famous Little Mermaid. The afternoon is at leisure. Overnight Copenhagen. (B)

Day 5 - COPENHAGEN - OSLO. After breakfast check out of hotel and hop aboard the bus for a guided sightseeing tour of 3 castles north of Copenhagen – Kronborg Castle, Frederiksborg Castle and Fredensborg Castle. Transfer to the pier for the overnight ferry tin an outside cabin to Oslo (departs 16:30 – check in 90 minutes prior) Dinner on board. Overnight aboard ferry. (B/D)

Day 6 - OSLO. After disembarking the ferry embark on a scenic drive through beautiful Oslo en-route to Holmenkollen, Visit the Viking Ship Museum, and pass national landmarks such as the Parliament building, the National Theater and the magnificent Royal Palace. A guided walk through the extraordinary Vigeland Sculpture Park, the largest sculpture park in the world created by one single artist, is invigorating and inspiring. Tonight enjoy dinner at a nearby restaurant. Overnight Oslo. (B/D)

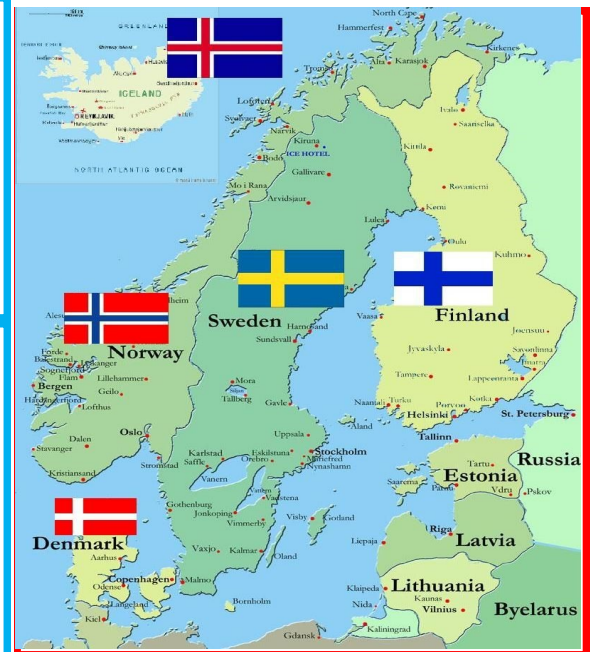
Day 7 - OSLO– BERGEN. Today go to the station to board the train from Oslo to Bergen. Upon arrival in Bergen transfer to hotel and check in for 2 nights. Day at leisure. Overnight Bergen. (B)

Day 8 - BERGEN. Explore the Hanseatic city of Bergen, with its historic harbour area – Bryggen, where some of the best fish restaurants are located and where you can walk through the narrow wooden alley ways and get a feel for how it used to be. A return journey on the funicular railway (Fløibanen) is included and here you will enjoy the most amazing views of Bergen. In the afternoon join a round-trip cruise from Bergen in spectacular fjord scenery. This fantastic tour takes you up the 27-kilometer long Osterfjord. We sail our bow right up to a waterfall to catch a bucket of ice-cold mountain water for you to sample. Overnight Bergen. (B/D)

Day 9 - BERGEN - OSLO. Travel through some of Norway's most beautiful fjord scenery including the breathtaking Flam railway. Your pass includes a train from Bergen to Voss, then a bus from Voss to Gudvangen followed by boat from Gudvangen to Flam and train from Flam to Myrdal to Oslo. Walk to hotel (next to station). Overnight Oslo. (B)

Day 10 - OSLO - STOCKHOLM. Transfer to the Railway Station and board your train to Stockholm (full day journey). Upon arrival in Stockholm, walk to your hotel which is adjacent to the station. Check in for 2 nights' accommodation. Overnight Stockholm. (B/D)

Day 11 - STOCKHOLM. Morning Stockholm in a Nutshell guided tour. The tour is a combined tour by land and sea showing you all of Stockholm. The first stage is a one and a half hour panoramic coach trip around the city, Then you step on board a sight-seeing boat and sail around the royal park of Djurgården and past the most inner archipelago islands. Afternoon guided walking tour of Old Town including entrance to Royal Palace. Return transfers included. Overnight Stockholm. (B)



Price includes:

- * Home pick-up and drop off
- * Return international economy class airfares from Brisbane. All Regional airfares
- * 17 Nights Hotel / Ferries Accommodation
- * Daily breakfasts, 10 Dinners
- * Air-conditioned Transport
- * English speaking guides throughout
- * Trains, ferries and entrance fees
- * Service Charges at hotels & governments taxes

**** Fully Escorted Conditions**** The Escort will accompany this tour as long as a minimum of 10 passengers are booked on this tour. Should the required numbers not be reached the tour will operate as normal with national and local guides. All items mentioned in the itinerary will be provided however you will complete the international flights unaccompanied. All transfers will be provided within Australia and at your destination.

TERMS and CONDITIONS:

Prices current at 19 July 2019 and are per person twin share. Single supplement applies. Credit card surcharges apply. Non refundable deposit required at the time of the booking. Non-refundable final payment required at least 60 days prior to departure. Travel Insurance is compulsory. Please read our detailed Terms and Conditions PRIOR to booking.

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ITINERARY - Continued

Day 13 - HELSINKI. Disembark and board the coach for a city tour of Helsinki, seeing Senate Square, the University and the Lutheran Cathedral. See Market Square, Kaivopuisto Park, statue of Marshall Mannerheim, the Parliament Building, Finlandia Hall, the Orthodox Russian Church Uspenski and the Sibelius Monument. Also Temppeliaukio Church (the Rock Church). Afternoon at leisure. Overnight Helsinki. (B/D)

Day 14 - HELSINKI - TALLIN - HELSINKI. After breakfast today we head to the ferry pier to board the ferry to Tallin, Estonia, about 80 kilometers away. It is among the best-preserved historic cities in Northern Europe with a rich mercantile past, flourishing in the 14th and 15th centuries, when it was one of the leading members of the powerful Hanseatic League. Its fairy tale like Old Town is a strong testament to this golden period of Tallinn's history. Post the collapse of the Soviet Union, Tallinn experienced a construction boom and has added some stunning examples of modern architecture to its cityscape. (B)

Day 15 - HELSINKI - REYKJAVIK. After breakfast transfer from the hotel to the airport for flight to Reykjavik! Transfer to hotel. WELCOME DINNER at hotel. Overnight Reykjavik. (B/D)

Day 16 - REYKJAVIK. This morning enjoy a city tour of Reykjavik. You will get the highlights of the history and culture of Iceland's capital. You will for example stop at Hallgrímskirkja church, Höfði house where Reagan and Gorbachev met in 1986 to begin the process of ending the Cold War, and Harpa concert hall. Visit Perlan and enjoy the Wonders of Iceland and Northern Lights planetarium show. Áróra, the first ever interactive Planetarium Film, is a piece of art that brought together Iceland's most notorious writers, musician and photographers. It's a journey, through the unique landscape of Iceland, to observe Northern lights as you've never seen them. Taking you across time and space, to understand the science behind the mystery, and the stories we believed for millennia. Way beyond the traditional planetarium experience, we'll invite you to join the dance, and create your own Northern lights. This afternoon you free to shop along Laugavegur and Skólavordustigur. Overnight Reykjavik. (B)

Day 17 - THINGVELLIR - GEYSIR - GULLFOSS. The Golden Circle. See Iceland's most renowned natural attractions and geological wonders. At the Geysir geothermal field take a walk around bubbling hot springs and spouting geysers. Then observe Strokkur, the most active geyser of the area, spouting up to 25-30 metres. Enjoy a taste bread baked in the geothermal hot ground. Afterwards head to the famous Gullfoss waterfall where enormous quantities of water tumble violently into a deep, meandering gorge. Finally make a quick stop at Thingvellir National Park, a UNESCO World Heritage Site, where two of the earth's tectonic plates meet. Visit Friðheimar cultivation centre and stables. This is a major tomato growing operation in Iceland supplying fruits to the shops year-round all made possible by harnessing the abundant geothermal power available in Iceland. Tomatoes picked early in the morning are on sale in Reykjavik by lunchtime! Walk to dinner at a restaurant near your hotel. Overnight Reykjavik. (B/D)

Day 18 - SOUTH SHORE. Drive to the south shore, an area of Iceland that is beautiful to view in the winter. This is one of the main farm regions of the country, and the road will pass by typical Icelandic farms, often with Icelandic horses in the fields. This part of Iceland is home to the new Lava Centre, an interactive, high-tech educational exhibition depicting volcanic activity, earthquakes and the creation of Iceland over millions of years. Stop at the spectacular Seljalandsfoss and Skogafoss waterfalls. Visit Skogar Museum with its cultural heritage collection of 15,000 regional folk craft artifacts. The items are exhibited in 3 museums and 6 historical buildings. It is well known throughout Iceland for being the best of its kind with a collection of artefacts from local curator Thordur Tomasson. The unique collection of mementos of this region's past is housed in beautifully preserved old turf-roofed houses known as Byggdarsafnid Skogar. Head onwards to visit Reynisfjara beach. Take a walk on the black sands and admire the extraordinary rock formations and thundering waves of the Atlantic Ocean. Tonight walk to Dinner at a restaurant near the hotel. Overnight Reykjavik. (B/D)

Day 19 - BLUE LAGOON - This morning visit the Blue Lagoon, a highly popular destination for visitors to Iceland. Mineral-rich hot water from far beneath the earth forms the spectacular lagoon, where a luxurious health spa has been developed in the rugged lava landscape. The lagoon's geothermal seawater is known for its positive effects on the skin. Afternoon is at leisure. FAREWELL DINNER at the hotel. Overnight Reykjavik. (B/D)



ITINERARY - Continued

Day 20 - Depart Reykjavik for your flight home.

Day 21 - Overnight on board flight home

DAY 22 - ARRIVE AUSTRALIA

On arrival in Australia you will be met at the airport and transferred home.

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TERMS AND CONDITIONS

Tour Cost: Total tour cost reflected in this brochure is per person twin share. Single Supplement applies.

(All costs are subject to change until your tour has been paid in full.)

Deposit: A non-refundable deposit per person is required within 7 days of confirmation of your reservation.

Final payment: The final payment, plus single supplement (if applicable) must be received 75 days prior to departure or as advised at the time of the booking.

Payment methods: Payment can be made by cash, cheque, direct deposit and credit card. Credit Cards incur a 1.0% surcharge above the tour cost. The following credit cards are accepted: Visa, MasterCard and American Express. Please note no foreign credit cards can be accepted for payment.

Cancellations: In the event of cancellation, you agree to pay the cancellation fees listed on the Casino Travel Shoppe Schedule of Service Items and Fees. In addition, you agree to be liable for all supplier cancellation fees.

Travel insurance is compulsory and provides protection against most legitimate reasons for cancellation. Your deposit is non-refundable. Once you have made the final payment, the full payment is non-refundable. The client is responsible for cancellation fees immediately confirmation of arrangements is conveyed verbally or in writing to you as the client.

Refunds: Once the departure is reached, cancellations for unused services/vouchers are not refundable. Refunds cannot be authorised by service providers.

Amendment Fees: Once tour reservations are confirmed changes will attract a minimum fee of \$330 per client file, plus fees applied by airlines and other service providers.

Late bookings: Bookings made within 25 days of departure may require an additional fee. Details of the fee if applied will be advised at the time of requesting your reservation. Additional airfare costs may also be necessary and will also be passed on at the time of your booking request.

Late payment: In some instances suppliers impose a late payment fee, should the late payment be due to the failure of the client to pay by the due date this fee may be passed on as an additional amount payable above the tour cost advertised.

Document reissue: A fee of \$330 dollars will apply to reissue and dispatch of documents

Departure date: The departure date is the date selected for this tour. The tour will be operated by a Supplier/s commencing on the date stipulated in the itinerary and the Casino Travel Shoppe group will form part of the overall Supplier departure for this tour. Should this tour date change, clients will be offered alternate departure dates. Where a client is affected by a departure date change, then the client's consent as to alternatives will be sought.

Prices: All prices and amounts quoted are current at the time of publication. Airfares, taxes, fuel surcharges, and currency fluctuations as well as land content costs from suppliers can change at any time and are beyond our control and the control of suppliers of product offered. Any changes in price affecting the client will be advised immediately they become known. Regrettably in some instances the change is not advised in time to protect the client from additional cost for the tour.

Not included: Charges for excess luggage, personal services, gratuities (unless stated in the departure itinerary), laundry, drinks, meals except as specified, pre travel documentation unless stated in the departure itinerary), personal accident and medical expenses including all communication charges incurred on the passengers behalf

Tour operator's responsibility: The supplier/s and its/their associated companies or agents act in the capacity as agent for the suppliers of transportation and tour operation services. Seasonal variation in airline, transport and accommodation services may necessitate minor variations to itineraries and hotel standards. Any variation inconsistent with the applicable tour described in this brochure or the Supplier's brochure/website will be discussed and agreed with the client

Quotations for tours are subject to tariff and exchange rate variations and may differ from prices quoted in this brochure and that of the Supplier.

The Supplier/s and other eligible parties shall not be responsible for any injury, damage, accident, loss, and delay in respect of any person or property. In this clause "eligible parties" shall include any carrier, tour operator or other provider of any service in respect of a tour and for the purpose of conferring the benefit of this clause upon eligible parties. The exclusion of liability contained in this clause shall be subject to all statutory warranties. These conditions of booking shall form part of the contract between the client and the

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TERMS AND CONDITIONS

Supplier/s. Where a carrier notifies conditions of carriage on any ticket, coupon or brochure, then the client shall be bound by those conditions.

Cancellation: The Supplier/s reserves the right to cancel or withdraw at any time any booking made for any client and in such an event the Supplier/s shall be under no liability in respect of any loss or damage to a client provided that the client shall be entitled to a full refund in respect of any monies paid.

Holiday costs: Tour costs are a gross amount including all services stipulated and itinerary planning, currency transfers, booking procedures and communication costs. Unless agreed by the Supplier/s, no itemised costing will be provided

Conditions of booking: By instructing Casino Travel Shoppe or the Supplier/s directly, either verbally or in writing to proceed with Reservations on your behalf, you, the client shall be taken to have accepted these conditions of booking as binding.

Fully Escorted Conditions**

A member of the Casino Travel Shoppe staff will accompany this tour as long as a minimum of 20 passengers are booked on this tour. Should the required numbers not be reached the tour will operate as normal with national and local guides. All items mentioned in the itinerary will be provided however you will complete the international flights unaccompanied. All transfers will be provided within Australia and at your destination.

Product Descriptions:

Descriptions and information on products and services are based on information supplied by our third party suppliers and are subject to change at any time. The standard of accommodation and other services are based on various factors, which are generally accepted as indicative of a certain class; however, we do not guarantee the standard, class, or fitness for purpose of that accommodation or service.

Limit of Liability:

We do our best to make sure your arrangements are satisfactory, however many of the goods and services offered by Casino Travel Shoppe are supplied by third parties and we act as an agent only for those suppliers. To the extent permitted by law, Casino Travel Shoppe Pty Ltd excludes all liability for any loss or damage whatsoever (including but not limited to physical and psychological injury, and loss or damage to property of whatever nature) that may arise in any way in connection with the offer or supply of goods or services through Casino Travel Shoppe or any third parties, or in connection with the supply of such goods or services.

If the Trade Practices Act 1974 or any similar law implies a condition of warranty that cannot be excluded, the liability of Casino Travel Shoppe Pty Ltd for a breach of the condition or warranty will be limited as determined by Casino Travel Shoppe Pty Ltd in its absolute discretion to:

In the case of services: The supplying of the services again; or the payment of the cost of having the services supplied again.

Events beyond our control:

Casino Travel Shoppe Pty Ltd does not accept any liability whatsoever for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by any events which are beyond its control including, but not limited to, war, civil disturbances, fire, floods, acts of God, acts of Government or any other authorities, accident to or failure of machinery or equipment or industrial action.

Destination passenger enquiries:

Casino Travel Shoppe makes no representations as to the safety, conditions or other issues that may exist at any destination. International travel advice can be obtained from various sources, including local government, local consular offices and the Australian Department of Foreign Affairs and Trade. (www.smartraveller.gov.au)

Travel Insurance:

On all Casino Travel Shoppe Group tours, purchasing a travel insurance policy of your choice to cover loss, damage, illness, injury or other unexpected circumstances is compulsory. In all instances Travel Insurance **is compulsory** before you are accepted on a tour. You can not insure against changing your mind about your journey.

Health and immigration:

You should familiarise yourself with any health or visa requirements that may be applicable in the areas you intend visiting. You are responsible for all exit, entry, health and other documents required by laws, regulations, orders, demands or requirements of the countries visited or transited. Each person travelling internationally shall carry a valid passport with at least 6 months validity at all times. Passports and Visas are your personal responsibility. In some instances the staff at Casino Travel Shoppe can arrange visas.

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